

Disclaimer

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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office at the address given on the reverse side. Please type or write clearly.

Invention Promoter's Name: New Products of America Telephone # 703-716-9200
1800-440-9282

Invention Promoter's Address: 1100 Circle 75 Parkway Suite 800
City Atlanta Atlanta State GA Zip Code 30339

Complainant's Name: Sandra Mareska Telephone # 573-498-6115

Complainant's Address: 11326 Sandy Fork Rd
City Eugene State Mo Zip Code 65032

Customer's Name: Sandra Mareska File # 1764227

WHAT IS YOUR COMPLAINT?

Please be as specific as possible. Specify the invention promotion services offered to be performed or performed, provide the name of the mass media in which the invention promoter advertised as providing such services, and explain the relationship between the customer and the invention promoter. If additional space is needed, the information may be provided on paper attached to this form.

This company has ^{Frauded} stole \$, 975.00 plus 500.00
from me. They agreed to assist me
in getting my invention patented. The attorney
they hired has decided not to continue to
accept clients from them and the company "NPA"
won't return my calls or help me get my patent
now. They haven't assisted me like they stated they would.

Signed: Sandra Mareska Date: May 7, 2001

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.

and
won't
refund
my
money!
They have
violated
the
contract

He has had many complaints of others also.

James A. Hudak (attorney) Has offered his assistance to me to get this company "NPA" to stop Frauding People. 29425 Chagrin Blvd

(See page 2)

(216 - 292-3900) Suite 304 Cleveland, Ohio 44122-4602

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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office at the address given on the reverse side. Please type or write clearly.

Invention Promoter's Name: New Products of America Telephone # 1-800-440-9282 or 1-770-933-1566

Invention Promoter's Address: 1100 Circle 75 Parkway Suite 800

City Atlanta State GA Zip Code 30339

Complainant's Name: Pamela Jackson Telephone # (901) 386-9296

Complainant's Address: 1534 Arbor View Ch #206

City Memphis State TN Zip Code 38134

Customer's Name: Pamela Jackson

WHAT IS YOUR COMPLAINT?

Please be as specific as possible. Specify the invention promotion services offered to be performed or performed, provide the name of the mass media in which the invention promoter advertised as providing such services, and explain the relationship between the customer and the invention promoter. If additional space is needed, the information may be provided on paper attached to this form.

I found out about New Products of America through a friend and he found out about them through an advertisement that was run on channel 3 while he was watching the Price Is Right show. New Products of America offers a patent search and a new product report which includes a drawing of your invention and a cost analysis which tells you how much it cost wholesale and retail to make your

Signed: Pamela Jackson Date: 01/03/01 (on back)

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.

April 1, 2002

Mr. Nicholas P. Godici
Commissioner Of Patents
United States Patent and Trademark Office
Office Of Independent Inventor Programs
P.O. Box 2327,
Arlington, VA 22202

Re: Reply to inquiry of Ms. Pamela Jackson

Dear Mr. Godici:

We are writing in order to communicate that we have recently contacted Ms. Jackson by phone, and assured her that her concerns are receiving a high level review by our company. Ms. Jackson was told that we will be contacting her in approximately one week to discuss our review of her concerns. As customer satisfaction and the fulfillment of our contractual commitments are extremely high priorities for our company, we intend to do everything reasonable to insure that Ms. Jackson is satisfied with our efforts on her behalf.

Please feel free to contact us should you require additional information. Our contact information is as follows:

New Products Of America
Operations Center
12310 Pinecrest Road
Suite 206
Reston, VA 20191

Phone number: 1-800-440-9282

Fax number: 1-800-440-9293

Sincerely yours,



Jim McCorkle
Senior Communications Associate

UNDER SECRETARY
AND DIRECTOR
2002 APR -4 AM 10: 21
UNITED STATES PATENT
AND
TRADEMARK OFFICE



product. This service costs \$583. If you decide to go further with the company they then offer you various packages that range in amounts of \$3,975.00 to \$8,975.00 depending on the services that they provide for you. These services are listed as marketing assistance activities. They promise to provide you with technical line drawings, press releases, trade show representation, technical line drawings, personal voice mail service, brochures and an invention resource manual. They also tell you they will put your product on NPA's Internet page which will be accessed by everyone on the world wide web. They even promise to provide you with a patent attorney which is inclusive with the \$8,975 package. I heard from these people everyday before I paid my \$8,975. I was promised that my product would be represented in a trade show in September if I paid by July. Once I paid New Products of America no one called me anymore. I only received the 20 press releases (which were mis-typed) and half of the so-called transmitted packages. About two months after signing the contract I saw my product in a magazine and realized it was already on the market. I did further research and found out that New Products did the patent search incorrectly and if they had done it properly they would have caught it. I found out there were patents given as recent as 97, 99 and 2000. When I tried to contact them about getting my money back I was given the run-around for months until I finally threatened them. I have not received any of the services promised and this company literally got my money and ran. I would like to prevent other people from being taken by this company. Their whole operation is a

April 1, 2002

Mr. Nicholas P. Godici
Commissioner Of Patents
United States Patent and Trademark Office
Office Of Independent Inventor Programs
P.O. Box 2327,
Arlington, VA 22202

Re: Reply to inquiry of Ms. Sandra Maresh

Dear Mr. Godici:

We recently received your inquiry regarding Ms. Maresh, and we would like to provide you with an update regarding our efforts to resolve her concerns. Ms. Maresh was contacted by phone and was told that a high level review of her concerns is being conducted by our company. We anticipate that this review will be completed in approximately one week. Ms. Maresh was assured that we will promptly contact her once this review is completed. Additionally, we communicated to Ms. Maresh that customer satisfaction and the fulfillment of our contractual commitments are extremely high priorities for our company. We therefore intend to make every reasonable effort to address any concerns Ms. Maresh may have regarding our services.

Please feel free to contact us should you require additional information. Our contact information is as follows:

New Products Of America
Operations Center
12310 Pinecrest Road
Suite 206
Reston, VA 20191

Phone number: 1-800-440-9282

Fax number: 1-800-440-9293

Sincerely yours,


Jim McCorkle
Senior Communications Associate

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UNDER SECRETARY
AND ASSISTANT
COMMISSIONER
UNITED STATES PATENT
AND TRADEMARK OFFICE